Skills Brokers

Who are skills brokers?

Skills brokers are located across NSW to help upskill displaced workers or people at risk of unemployment in to job creating industries.

They can help employers:

- locate new staff who are trained and ready to fill roles with specific skill requirements

- find ways to upskill existing staff, or newly appointed staff who need training. Timeframes and eligibility criteria apply.

- redeploy existing staff who have been stood down, or are at risk of being stood down or are facing retrenchment — either in to a new role in your business or in to a role at another business.

About this program

NSW JobTrainer provides fee-free or low-fee training courses for young people, job seekers and school leavers to gain skills in industries with job growth and skills need.

These courses will give you a chance to upskill, retrain, kick start your career change or help you re-enter the workforce with new skills.

Information for potential learners

A skills broker is available to help you gain the skills you need to remain employed, to get a better job or to re-join the workforce if you've recently been retrenched.

How will a skills broker help me?

Skills brokers can assist you in making connections with the right organisations and people in your region.

They provide personalised support to help you:

- retrain to gain new skills

- upskill to improve your existing skills

- explore new career pathways aligned with your capabilities and interests

- access free or low-fee training

- connect with local industries.

They also manage local events in your region, like career expos and information sessions, where you can speak directly to representatives from industry and training organisations.

Am I eligible for assistance?

You may be able to access advice, guidance and support from a skills broker if you fit into at least one of the categories below::

- out of work

- receiving an income support payment

- aged 17–24

- expected to become unemployed.

Other eligibility criteria apply. Learn more about the **NSW JobTrainer** program via the Training Services NSW web page.

How do I participate in a training course?

After a skills broker has assessed what training best meets your needs, you'll need to enrol with a Registered Training Organisation (a TAFE, private college or a community college) to complete it. In most cases the training will be free. Job seekers and employers may need to provide proof of eligibility upon enrolment. The skills broker can provide you with further information.

Information for employers/businesses/industry bodies

How will a skills broker help me find skilled staff?

Skills brokers can help **any** NSW business to retrain or upskill their staff.

Skills brokers help employers respond rapidly to skills needs and support businesses to remain viable and competitive in a difficult employment and economic environment. They can help redeploy staff who have been stood down or are facing retrenchment.

As they are involved in connecting jobseekers and students who have recently left school with training providers, they may also be aware of job seekers who have relevant skill sets or are in training to get the skills needed to effectively support your business.

Who is a person expected to become unemployed?

- They have been stood down, on furlough or receiving JobKeeper — they might need upskilling or reskilling to get a new role with your business.

- They've recently been employed on the condition that they complete further training to secure ongoing employment with your business.

- Your business is in a declining industry and your existing staff need upskilling/reskilling for redeployment.

Here to help

Need assistance or have questions? Contact one of our skills brokers on **13 28 11** to find out more.

More information for job seekers is available via the **NSW Department of Education** website.

Employers and businesses can find out more about skills brokers via the **Training Services NSW** website.

NSW GOVERNMENT